



# WELCOME 2020 IN STYLE

## NEW YEAR'S EVE AT SYDNEY HARBOUR YHA 2019/20

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BOOKINGS FOR NYE 2018/19 WILL BE AVAILABLE ON  
3 APRIL 2019 FROM 5PM (SYDNEY TIME)

Sydney Harbour YHA is perfectly positioned to enjoy the world-famous New Year's Eve celebrations around Sydney Harbour. Demand for both accommodation and access to our roof-top terrace is extremely high. Bookings for NYE 2019 will become available on Wednesday 3 April 2019 from 5pm Sydney Time (AEST). Accommodation and terrace packages will be released throughout that day until they are sold out. Demand is usually very high with multiple people trying to book the same rooms, but we ask you not to keep refreshing your browser or using multiple browsers as that can slow down the system for everyone.

We will also be using a queueing system to manage access to the website to help alleviate website issues we have experienced in the past few years. The queueing system will advise what position you are in the queue and once granted access to the website you will have 10 minutes in which to complete your booking. Please ensure you have the details of all guests at hand and your payment details ready to ensure you can complete the booking within this time.

**IMPORTANT: Please read next page for detailed information about booking instructions and conditions.**



# TERMS AND CONDITIONS

1. Bookings must be made on [yha.com.au](http://yha.com.au). No bookings will be taken by phone or email. There is a minimum stay of 7 nights in all room types (up to a maximum of 14 nights). **All bookings over this period are non-refundable.**
2. The **NYE Event package** includes a minimum 7 nights accommodation and tickets to the roof-top terrace on New Year's Eve. Package rates start at \$770 per person in a multi-share room, \$1953 per room in a double room and \$2863 per room in a family room.
3. If you do not want access to the roof-top terrace on New Year's Eve, do not book the **NYE Event package**. Just book 7 nights or more **Room Only** (up to 14 nights).
4. **Room Only** rates start from \$525 in a multi-share room per person, \$1463 for a double room per room and \$1883 for a family room. **Booking this package means you cannot access the roof terrace on NYE.** We do not operate a waiting list once the NYE Event packages are sold out.
5. Family room **NYE Event packages** include 4 terrace tickets – if you have a fifth person you will need to pay for the extra ticket in advance – please contact the hostel by email to arrange this after making your reservation (subject to availability).
6. Double and Double/Twin room **NYE Event packages** include 2 terrace tickets. If you want a third person in a Double/Twin room you will need to pay for the extra ticket in advance – please contact the hostel by email to arrange this after making your reservation (subject to availability).
7. If you have booked a **NYE Event package** and need less than 4 terrace tickets in a family room or 2 tickets in a double room, please contact the hostel by email to arrange a refund of the extra ticket.
8. NYE roof terrace tickets cost \$245 per person (regardless of age) and must be pre-paid at the time of booking by choosing the **NYE Event package**.
9. Access to the roof-top terrace is from 6pm on 31 December 2019 until 12.30am on 1 January 2020 and by ticket only. The terrace will be closed between 4pm to 6pm on 31 December 2019 to allow for set-up. A total of 170 pre-booked tickets will be made available to guests staying at Sydney Harbour YHA.
10. Only guests on the **NYE Event package** and YHA/event staff will be allowed on the roof terrace during the NYE event and this will be controlled by security.
11. This is a fully catered event and includes five drink vouchers, ample food throughout the night and one of the best views of the fireworks in Sydney. There is no need to eat beforehand as plenty of food is provided. Please advise of dietary requirements by 10 December 2019.
12. The terrace is a licensed area on NYE so we do not allow BYO alcohol after 4pm on 31 December 2019 until it closes at 12.30am on 1 January 2020. Extra drinks may be purchased from the bar. The bar stops serving at midnight.
13. Please note this is a laid back, family friendly event. If you want a dance party, we're afraid this is not the event for you!

**Your pre-booked NYE tickets and terrace passes will be available for collection from reception after 12pm on 31 December 2019.**

Only the 170 people who have booked the **NYE Event package** will be given access on the night. Your valid terrace pass must be displayed at all times and will be required for initial access and any subsequent entry to the terrace during the night.

Security guards will be controlling access to the terrace and into the hostel from the main entrance from Cumberland Street from 5pm on 31 December 2019 until 6am on 1 January 2020. Any visitors will be required to leave the hostel before 5pm as only registered guests and authorised visitors will be granted access after this time.

For **NYE Event package** guests, the bar opens from 6pm and catering starts from 6.30pm.